



The "Different Perspectives" Newsletter

It can be fun to step back and look at the world from a different angle. Here, we step back and look at commonly used words in business and life, ask a provocative question, and see what others are doing differently by applying a different lens on life. I hope you enjoy "Different Perspectives" and that you begin to step back when needed and observing what else is possible.

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March 10, 2025

Word Choices

Glitch /glicH/, Noun/verb, Def - "a defect or malfunction in a machine or plan. Any error, malfunction, or problem."

Glitch is tossed around quite easily in common language as a joke for something going wrong, especially as a deflection of a mistake or error on our part. In the computer world, a glitch can be disastrous and can affect many people. On SNL, Mike Myers, the comedian who has been playing Elon Musk in sketches, uses this often when playing the character and it often brings a chuckle from the viewer.

I, admittedly, experienced a glitch in writing this newsletter for March. Looking at the definition of glitch, a malfunction happened in my plan to write and deliver the newsletter to you all. Oops! By hey, I am owning up. Also, when I looked up my list of newsletters, I noticed that the last one in February did not send out and there was a message about the sending being paused. Maybe a glitch in the system, who knows.

Basically, we will all experience glitches now and then when things don't work properly either in the machines we use or in our own actions. My wife had a problem with the display in her car that started for unknown reasons and the computer had to be reset. "Must have been a glitch in the software" was our final conclusion. By applying the IT standard fix of turn off and then back on again didn't work so we had to force a reset. Maybe when we experience a glitch in ourselves, like a memory glitch where we can't remember something, we can try the "reset" button. Take a break, a vacation, do some meditation, take control of your calendar, or whatever "reset" you might need. Banging the display did nothing to fix my wife's car. Beating yourself up will do nothing to reset the glitch in you.

Think about the last time you had a glitch or you experienced a glitch. Was it because you were tired, stressed, overworked, or when you didn't sleep well. Practice some self-care and hit your own reset button. If it was your computer that had a glitch, was it because of a new software update? Use the IT magic trick - turn it off then on again and it usually resolves itself.

Question of the Week

1. How often do you experience glitches in your self or your work?
2. If your computer glitches, has it been running a long time and needs a break?
3. Notice the commonalities in the solution?

Lessons from the Camino

One thing I loved about my trek on the Camino is the simplicity of the day and the way of life around the pilgrimage. The only reason you might need technology on the Camino was to book a room for the upcoming night or maybe to use an app to make sure that you were on track. I didn't have to deal with my phone too much while on the trail and honestly, it was such a freeing experience!

It was lovely to have my phone so I could take pictures of what I was seeing but there was comfort in knowing that the trail was well-marked, that there were others around

heading in the same direction as me that I could always lean on if needed, and that I had all of my stays planned out ahead of time. I didn't have to worry about glitches.

Maybe there is something to realize about the no-glitch trip - if we can just appreciate where we are and capture those memories of our surroundings and the experiences we are having, know that life will get us to where we want to go and will often provide signs and indicators of the right path, and there are always people you can lean on if you ever need it - that maybe we can limit or reduce our glitches. Hmmmm....

Thinking Outside the Box

There are not a lot of scientific articles or discussions out there about glitches, maybe Reddit, Bored Panda, and Quora is where the wisdom lies around something that may not be as important as we worry about. Maybe glitches should remain in the software world and on [Wikipedia](#), it is shocking to see the impact and list of some big software glitches. Are those happening more and more because there is a big rush to get software to market to stay competitive? Is it true that there are dormant bots sitting in our technology waiting to emerge if we don't keep our software updated? Or, are glitches created when there is a shortage of manpower to create, audit, and monitor for issues?

Bottom line, what if we slow down, be more intentional, keep up to date on our education and learn from reliable sources, and keep our businesses and lives stocked and surrounding us with good people? Would glitches reduce or disappear? Maybe.



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